



## Visiting the Visitor Centre Safely

Dear Visitors,

These house rules are for your safety and that of the Visitor Centre. The Visitor Centre consists of the main building and the outdoor areas, including the fountain at the entrance and the pond at the rear of the building.

By entering, you accept the following rules and regulations. Our staff members and employees ensure respect of them.

Any instructions and orders regarding correct behavior during your visit to the Visitor Centre must be followed.

1. We kindly ask you to handle the facilities and exhibitions in the Visitor Centre and its outdoor area with care, not to damage any exhibit items, and to leave the Visitor Centre in a clean and orderly state.
2. Smoking is not allowed inside the Visitor Centre and its associated outdoor areas. This also applies to e-cigarettes (Law No. 3 of 2003 Art. 51, "Protection of non-smokers' health" - Legge Sirchia).
3. The entrance area in front of the Visitor Centre can not be used as a parking area and must be kept clear. There are several public parking spaces near the Visitor Centre.
4. Parents, guardians, teachers, and accompanying persons are responsible for supervising the children and minors entrusted to them to prevent accidents and damage. Children under 12 years of age may only visit the Visitor Centre when accompanied by adults. If children participate in organized events at the Visitor Centre, parents or a parent or guardian must give their written consent.
5. Eating and drinking is not allowed in the exhibition rooms.
6. It is strictly forbidden to feed, touch, pick up, or remove animals from the aquariums and terrariums, and to take photos with a flash (Regulation on Indoor, Land, and Habitat Hygiene).
7. For hygienic and safety reasons, dogs are not allowed in the main building of the Visitor Centre; this prohibition does not apply to pets providing assistance services (e.g., guide dogs for the blind).
8. Please respect our no-entry signs, barriers, railings, and general danger warnings in the Visitor Centre.

In the entrance area in front of the Visitor Centre, there is a fountain with wet, slippery stones. Visitors who use it for recreational purposes should exercise caution.

9. Please be aware of door thresholds, irregular stairways, and other tripping hazards in the Visitor Centre.

10. We would like to point out explicitly that there is a risk of slipping when it rains and is wet. For your visit, we recommend appropriate footwear.

11. Please be mindful of sloped and darkened passages in the Visitor Centre, which are necessary for the presentation and communication of experiences in the Visitor Centre.

12. Persons under 12 years must be accompanied by adults in the elevator of the Visitor Centre.

13. Photography and filming for private and scientific purposes are allowed, provided the activity is non-commercial. For the same purposes, the publication of these photos and films is permitted, on the condition that the author of the photographed or filmed work is cited and that the photos and films cannot be commercially reproduced by publication.

14. Please hand in lost items at the reception desk.

15. In case of an alarm, the instructions of the Visitor Centre staff/ members must be followed.

16. The seminar rooms and the kitchen on the ground floor of the building may only be used with a written usage agreement with the municipality of Prad am Stilfserjoch.

17. Closure begins half an hour before the end of visiting hours.

18. The office of the Stelvio National Park assumes no civil or criminal liability for negligence on the part of the participants.

These house rules come into effect on May 2, 2024.

We wish you an enriching visit to our Visitor Centre!